

Federal Communications Commission

§ 63.500

is a telephone outage or similar emergency in Washington, DC. The notification must be by facsimile or other record means delivered within the notification period indicated above from the time of the carrier's first knowledge that the service outage "potentially affects a 911 special facility" as described in paragraph (a)(4) of this section and summarized in the chart in paragraph (h)(1) of this section and the service outage has continued for the duration indicated in paragraph (a)(4) of this section and summarized in the chart in paragraph (h)(1) of this section. Notification shall identify a contact person who can provide further information, the telephone number at which the contact person can be reached, and the information known at the time notification is made about the service outage including: the date and estimated time (local time at the location of the outage) of commencement of the outage; the geographic area affected; the estimated number of customers affected; the types of services affected; the duration of the outage, *i.e.* time elapsed from the estimated commencement of the outage until restoration of full service; the estimated number of blocked calls during the outage; the apparent or known cause of the incident, including the name and type of equipment involved and the specific part of the network affected; methods used to restore service; and the steps taken to prevent recurrences of the outage. The report shall be captioned Initial Service Disruption Report. Lack of any of the information in this paragraph (h)(2) shall not delay the filing of this report. Not later than thirty days after the outage, the carrier shall file with the Chief, Office of Engineering and Technology, a Final Service Disruption Report providing all available information on the service outage, including any information not contained in its Initial Service Disruption Report and detailing specifically the root cause of the outage and listing and evaluating the effectiveness and application in the immediate case of any best practices or industry standards identified by the Network Reliability

Council to eliminate or ameliorate outages of the reported type.

[59 FR 40266, Aug. 8, 1994, as amended at 60 FR 57196, Nov. 14, 1995; 62 FR 39452, July 23, 1997; 63 FR 37499, July 13, 1998]

CONTENTS OF APPLICATIONS; EXAMPLES

§ 63.500 Contents of applications to dismantle or remove a trunk line.

The application shall contain:

- (a) The name and address of each applicant;
- (b) The name, title, and post office address of the officer to whom correspondence concerning the application is to be addressed;
- (c) Nature of proposed discontinuance, reduction, or impairment;
- (d) Identification of community or part of community involved and date on which applicant desires to make proposed discontinuance, reduction, or impairment effective; if for a temporary period only, indicate the approximate period for which authorization is desired;
- (e) Proposed new tariff listing, if any, and difference, if any, between present charges to the public and charges for the service to be substituted;
- (f) Description of the service area affected including population and general character of business of the community;
- (g) Name of any other carrier or carriers providing telegraph or telephone service to the community;
- (h) Statement of the reasons for proposed discontinuance, reduction, or impairment;
- (i) Statement of the factors showing that neither present nor future public convenience and necessity would be adversely affected by the granting of the application;
- (j) Description of any previous discontinuance, reduction, or impairment of service to the community affected by the application, which has been made by the applicant during the 12 months preceding filing of application, and statement of any present plans for future discontinuance, reduction, or impairment of service to such community;
- (k) A map or sketch showing:

- (1) Routes of line proposed to be removed from service and of alternate lines, if any, to be retained;
- (2) Type and ownership of structures (open wire, aerial cable, underground cable, carrier systems, etc.);
- (3) Cities and towns along routes with approximate population of each, and route kilometers between the principal points;
- (4) Location of important operating centers and repeater or relay points;
- (5) State boundary lines through which the facilities extend;
- (l) A wire chart showing, for both the line proposed to be removed and the alternate lines to be retained, the regular and normal assignment of each wire, its method of operation, the number of channels and normal assignment of each;
- (m) The number of wires or cables to be removed and the kind, size, and length of each;
- (n) A complete statement showing how the traffic load on the line proposed to be removed will be diverted to other lines and the adequacy of such other lines to handle the increased load.

[28 FR 13229, Dec. 5, 1963, as amended at 58 FR 44907, Aug. 25, 1993]

§ 63.501 Contents of applications to sever physical connection or to terminate or suspend interchange of traffic with another carrier.

The application shall contain:

- (a) The name and address of each applicant;
- (b) The name, title, and post office address of the officer to whom correspondence concerning the application is to be addressed;
- (c) Nature of the proposed change;
- (d) Identification of community or part of community involved and date on which applicant desires to make proposed discontinuance, reduction, or impairment effective; if for a temporary period only, indicate the approximate period for which authorization is desired;
- (e) Proposed new tariff listing, if any, and differences, if any, between present charges to the public and charges for the service to be substituted;
- (f) Description of the service area affected including population and gen-

eral character of business of the community;

- (g) Name of any other carrier or carriers providing telegraph or telephone service to the community;
- (h) Statement of the reasons for proposed discontinuance, reduction, or impairment;
- (i) Statement of the factors showing that neither present nor future public convenience and necessity would be adversely affected by the granting of the application;
- (j) Description of any previous discontinuance, reduction, or impairment of service to the community affected by the application, which has been made by the applicant during the 12 months preceding filing of application, and statement of any present plans for future discontinuance, reduction, or impairment of service to such community;
- (k) Name of other carrier;
- (l) Points served through such physical connection or interchange;
- (m) Description of the service involved;
- (n) Statement as to how points served by means of such physical connection or interchange will be served thereafter;
- (o) Amount of traffic interchanged for each month during preceding 6-month period;
- (p) Statement as to whether severance of physical connection or termination or suspension of interchange of traffic is being made with consent of other carrier.

§ 63.504 Contents of applications to close a public toll station where no other such toll station of the applicant in the community will continue service and where telephone toll service is not otherwise available to the public through a telephone exchange connected with the toll lines of a carrier.

The application shall contain:

- (a) The name and address of each applicant;
- (b) The name, title, and post office address of the officer to whom correspondence concerning the application is to be addressed;
- (c) Nature of proposed discontinuance, reduction, or impairment;